

FARMERS' MARKET NUTRITION PROGRAM



2015 Training



Shelby Watson Hampton Agricultural Marketing Specialist Maryland Department of Agriculture

PLEASE SIGN IN!



FARMERS' MARKET NUTRITION PROGRAM (FMNP) OVERVIEW

- The FMNP program is a USDA Supplemental Nutrition Grant Program
- The USDA provides grants to state agencies to provide checks to low-income participants
- Two programs funded: Women, Infants and Children (WIC) (FMNP) and Seniors (SFMNP)
- Checks can be used to buy fresh fruits,
 vegetables, cut herbs and honey (Seniors only) at farmers' markets
- In 2014, farmers received more than \$500,000 through the two programs.

FARMER ELIGIBILITY & REGISTRATION

Authorized FMNP Farmers must meet the following standards:

- The farmer must complete the Maryland FMNP Farmer Application & Agreement.
- The farmer must agree to abide by all FMNP rules.
- The farmer must sell fruits, vegetables and/or cut herbs and honey (seniors only) grown only in Maryland, Virginia, West Virginia, Delaware or Pennsylvania at a Maryland Farmers Market.
- The farmer must not accept FMNP checks for agricultural produce obtained from wholesale distributors. FMNP checks can only be accepted as payment for produce grown by the authorized farmer.
- The farmer must be in compliance with all applicable federal, state, and local governmental laws and regulations and obtain all necessary licenses and permits.

Farmer Application & Agreement is due to Shelby Watson no later than April 30.



WIC & SFMNP KEY DATES

• March 25: Market information due

• April 30: Farmer FMNP applications due

• June - July : Checks issued to eligible

participants (WIC & Seniors)

• **June 1:** First date that farmers may

accept checks at markets or on-

farm stands

• **November 30:** Last date that farmers may

accept checks at markets or on-

farm stands

• December 5: Last date that farmers may

deposit checks for 2014 season



WHAT WAS NEW IN 2014 & WILL CONTINUE FOR 2015

- FMNP + FVC joint application & enrollment
- No longer authorizing Farmers' Markets
- Farmers must submit a list of markets that they participate in every year
- Farmer authorization is now 3 years
- Checks may be accepted at farm stands only if the farmer sells at a Farmers' Market
- Color of checks

TRAINING

- Required 1st year in program
- Then once every 3 years thereafter
- MDA offers many training dates each year from March – July throughout the state and online
- Dates are posted on Maryland's Best, Maryland WIC and sent to renewing farmers



HOW THE FMNP PROGRAMS WORK



MDA provides checks to DHMH & DOA



DOA distributes checks to eligible Seniors



DHMH distributes checks to eligible WIC participants



Participants use checks to buy produce from FMNP authorized farmers at markets



WIC: Eligible foods include all locally grown fruits, vegetables and cut herbs except honey grown by the authorized farmer. Eligible foods may not be processed or prepared beyond their natural state except for usual harvesting and cleaning processes.

Seniors: all of the above + honey



INELIGIBLE FOODS



FARMERS ARE REQUIRED TO
DISPLAY THEIR FARM NAME
& THE FARMERS MARKET
NUTRITION PROGRAM SIGN

OLD MACDONALD'S FARM

This sign lets WIC customers know they can spend their FVCs at your stand.

Farmers Market Nutrition Program

(FMNP - WIC & Seniors)
Checks
and
WIC Fruit &
Vegetable Checks

WELCOME HERE







Sponsored by:

Maryland WIC Program 1-800-242-4WIC (4942) Maryland Department of Agriculture 1-800-495-5590 Maryland Department of Aging 1-800-243-3425

USDA is an equal opportunity provider and employer.

PARTICIPANT INFORMATION

Must qualify based on income (185% of federal poverty level)
Must have proof of residency in Maryland

WIC - \$20

- Applicants must be pregnant women, infants, or children up to 5 years and have a nutritional need
- WIC participants receive nutrition education, breastfeeding support, health screenings & referrals to other community support programs
- Can sign up at WIC clinics

SENIORS - \$30

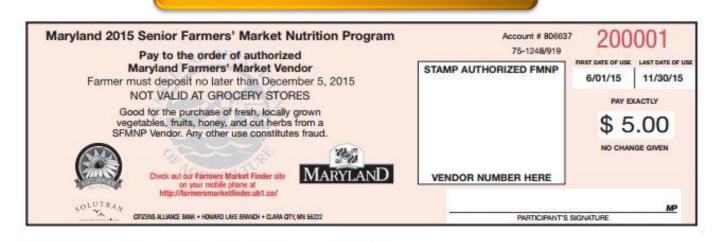
- Applicants must be 60 or over
- Must certify income eligibility on application form
- Can sign up at participating <u>Senior</u>
 Centers

FMNP (WIC)



" 70000 1" 1:0919124821: B06629"

SFMNP (Seniors)



PROCESSING FMNP & SFMNP CHECKS AT THE MARKET

- Farmers or employees must check the identification folder for WIC participants
- No ID is needed for Seniors
- Make sure participant or Senior has signed the check
- Farmer may add to product to make up the difference
- No cash change may be given
- Participants can buy other products with their own money





2015 RULES & REGULATIONS

- * FMNP checks can only be redeemed for fresh fruits, vegetables, fresh cut herbs and honey (seniors only) grown by the farmer applicant. Checks cannot be redeemed for tropical fruits, citrus fruits, baked goods, jams, jellies, cider, flowers, plants, eggs, nuts, cheese, meats, seafood, crafts, etc.
- * FMNP checks can only be redeemed at farmers' markets as defined by the Maryland Department of Agriculture (MDA). Farmers may only redeem FMNP checks at private farm stands if they also sell at a farmers market. Only authorized FMNP farmers can redeem checks. Authorized FMNP farmers cannot accept FMNP checks from unauthorized farmers or vendors.
- All authorized FMNP farmers are required to display the "WIC & Seniors Farmers' Market Nutrition Program" sign and their associated farm name.
- * Authorized FMNP farmers agree to meet with WIC and Senior FMNP check distribution coordinators in their respective market area, to exchange market information and check distribution information. These meetings are subject to prior arrangement and work schedules of the participants.

- * Authorized FMNP farmers cannot charge FMNP customers more for their fruits, vegetables, fresh cut herbs and honey than they charge other customers. FMNP customers must be shown the same courtesies as all other customers and FMNP authorized farmers agree not to discriminate against any FMNP customer on the basis of race, color, national origin, age, sex, handicap or disability.
- * FMNP checks cannot be exchanged for cash or change. Whenever possible, authorized FMNP farmers should help FMNP customers use the full value of their checks by making up the difference with additional produce items. The FMNP customer must pay the difference when the purchase exceeds the value of the check(s).
- * Authorized FMNP farmers must check the customer's WIC Identification folder. FMNP checks must be signed in the presence of the FMNP authorized farmer and the signatures must match the WIC identification folder.
- * FMNP checks are valid from June 1, 2015 through November 30, 2015. Authorized FMNP farmers will not be reimbursed for checks accepted after November 30, 2015. All FMNP Checks must be deposited at the bank no later than December 5, 2015.

Our paying bank will not honor FMNP checks which are missing farmer stamps, have an unreadable farmer stamp, invalid farmer stamp, missing FMNP participant signature, checks which have been torn, marked "VOID" or altered in any way, or checks issued in a prior year or checks that have expired.



Please always double check your checks before depositing them.

MORE INFORMATION

- Handouts available for 2015 season:
 - General program & participant information
 - MDA FMNP Rules & Regulations
 - 2015 FMNP Farmer Application Form & Agreement
- MDA Farmers' Market page:
 http://mda.maryland.gov/maryland_products/Pag
 es/farmers_market_dir.aspx
- USDA WIC Program:
 - http://www.fns.usda.gov/wic/
- USDA Seniors Program:
 - http://www.fns.usda.gov/wic/SeniorFMNP/SFMNPme
 nu.htm

ONLINE INFORMATION



Maryland Products

- Advertising Agricultural Products as Local or Locally Grown
- > Farm to School
- > Farmers Market
- > Fruits and Vegetables
- > Grain
- > Hay and Straw Directory
- > International Trade
- > International Buyers
- > Nurseries & Plant Dealers
- Organic Certification Program
- > Poultry & Eggs
- > Renewable Fuels
- > Turf & Seed
- > Wine & Grapes
- Specialty Crop Grants

Contact Information

Shelby Watson

Program Coordinator

Telephone: 410-841-5776

Related Information

- So You Want to Start A Farmers Market
- 2014 Farmers Market Conference

On the Web

Maryland Farmers Market Information



Note: Registration for the 2015 Farmers Market Conference is FULL! If you missed the registration deadline, conference materials and a video of all conference speakers will be available here after the conference.

To locate a farmers market on Maryland's Best:

- Go to http://marylandsbest.net/
- Click on the "Find Me Local" tab
- Select "Farmers Market" from the "Search by Category" section
- Choose other search parameters to narrow your results such as county, within a radius of your location, market name, or markets where federal nutrition programs benefits like the Farmers Market Nutrition Program are accepted by authorized farmers.

2015 Farmers Market Directory coming soon! Download a printable PDF here: 2014 Maryland Farmers Market Directory Maryland WIC 🔁 Farmers' Market Cookbook

POINTS OF CONTACT

• MDA:

Shelby Watson FMNP Administrator 50 Harry S Truman Pkwy.

Annapolis, MD 21401

Phone: (410) 841-5776

Email:

shelby.watson@maryland.gov



• DOA

Judy Simon Nutrition & Health Promotion Programs Manager 301 W. Preston Street, Suite 1007 Baltimore, MD 21201

Phone: 410-767-1090 or

1-800-243-3425, ext. 71090

Email: <u>JSimon@ooa.state.md.us</u>

• DHMH

Terri Buckler

MD WIC Program

201 W. Preston St., 1st Floor

Baltimore, MD 21201

Phone: (410) 767- 5722

Email: terri.buckler@maryland.gov

MARYLAND WIC PROGRAM 2015 WIC Farmer Training



Farmers' Market

Maryland WIC

Better Nutrition Brighter Future



OBJECTIVES

This WIC Program farmer training session is designed to help you understand and gain knowledge about:

- The Maryland WIC Program
- The WIC Fruit and Vegetable Check (FVC) Transaction
- The WIC Farmer Handbook



WHAT IS WIC?

WIC (Women, Infants, and Children) is a supplemental nutrition program funded by the U.S. Department of Agriculture and is administered in Maryland by the Department of Health and Mental Hygiene. WIC services are provided in Maryland to nearly 145,000 eligible participants at 18 WIC Local Agencies with 85 clinics statewide.



FVC Overview & Role of the Farmer

- Only a small percentage of FVCs are redeemed at farmers markets; the majority are accepted at authorized grocery stores
- Participants receive other checks in addition to FVCs such as checks for milk or cereal.
- As a WIC authorized farmer you play a key role in ensuring that WIC Participants can purchase fresh fruits and vegetables with the FVC checks they receive from the WIC Program.
- There are important differences between the FMNP checks and the WIC FVC.
- Farmers must participate in FMNP to accept FVCs.



What to sell

WIC participants may purchase any produce with their FVC except: fruit baskets, herbs, dried fruit, salad kits, fruit or vegetables with dip. (See Handbook for more details)





Participant ID Folder



Participants must show you their WIC ID folder *prior* to making purchases. **No other identification is necessary.**

There must be at least one name (first and last) with a WIC I.D. number. There may be as many as six names, each with a different number. The check being used must match a name and I.D. number listed here.

NOTE: There are instances in which a participant number will not appear on the check (For example: the WIC Participant has been issued manual checks)

There must be **at least** one signature and there may be up to three. One signature **must match the signed name** on the WIC check.

There must be a local agency identification stamp. (If a participant leaves their folder at your stand call the phone number stamped on the folder.)



The WIC FVC

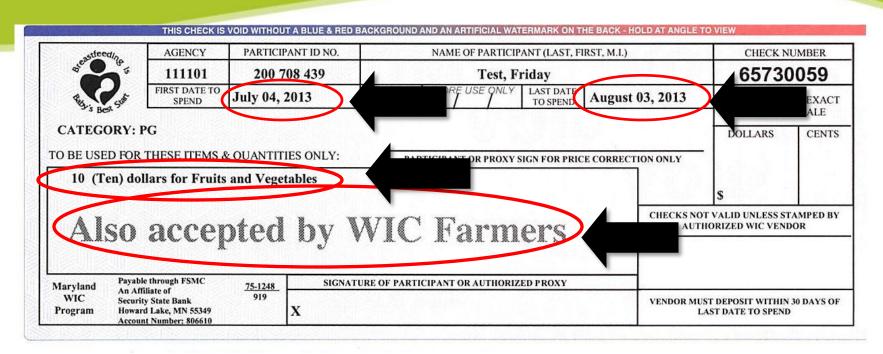
o leastfee	AGENCY	PARTICII	PARTICIPANT ID NO.		NAME OF PARTICIPANT (LAST, FIRST, M.I.) Test, Friday				65730059		
Age O	111101	Te TO July 04 2012									
Eg. S Bo	FIRST DATE TO SPEND			- DATE REDEEMED	STORE USE	ONLY	LAST DATE TO SPEND	August 03,	2013	CASHIER FILL IN EXACT AMOUNT OF SALE	
	D FOR THESE ITEMS &			PAR	TICIPANT OR I	ROXY S	IGN FOR PRIC	E CORRECTION (ONLY	DOLLARS	CENTS
	SO ACCE			WIC				CI		S T VALID UNLESS STRICTED WIC VENI	30 0000
Maryland WIC Program	An Affiliate of Security State Bank Howard Lake, MN 55349	75-1248 919	SIGHT.	or rakir	Ch Airi On Au			VI		ST DEPOSIT WITHIN AST DATE TO SPENI	

The WIC Program began issuing FVCs to participants in October of 2009. Participants may only use FVCs at WIC authorized grocery stores and at FMNP authorized farmers selling at approved locations. WIC FVCs are issued is \$8, \$10, and \$15 denominations.

The Fruit and Vegetable Check

- FVC face values are \$8, \$10 and \$15.
- FVCs may only be used for the purchase of allowed fruits and vegetables (Please see your Farmer's Handbook).
- FVCs can only be accepted between the first and last date to spend! (filling in the date redeemed field is optional).
- FVC purchases may be combined with cash purchases (if the total of the items being purchased exceeds the value of the check(s), the customer can make up the difference)
- NEVER fill in a purchase amount on an FVC that is higher than the face value! If you do, the FVC will be rejected for payment by the bank.
- No cash is given to the WIC participant if the purchase amount is less than the FVC face value!
- WIC participants may use FVCs and FMNP checks at Farmers'
 Markets & on-Farm Stands with authorized farmers.

What to Look For on a FVC



FVCs have a first date to spend, and last date to spend.

FVCs must be deposited within 30 days of the last date to spend.

FVCs show their face value (Do not fill in more than the face value!)

Look for the "Fruits and Vegetables" watermark

FVC Corrections

- Corrections to the WIC FVC must be made at the time of the transaction.
- Draw a single line through the incorrect price (do not attempt to trace over the price or draw multiple lines!)
- Write the correct price directly above the incorrect price.
- Have the customer sign on the correction authorization line.
- If you believe you have followed the proper procedures and the FVC is still rejected, please send it to the State Office for review within 45 days of the last date to spend on the check using the FVC reimbursement form found in the WIC Farmer Handbook.

Proper FVC Correction Example

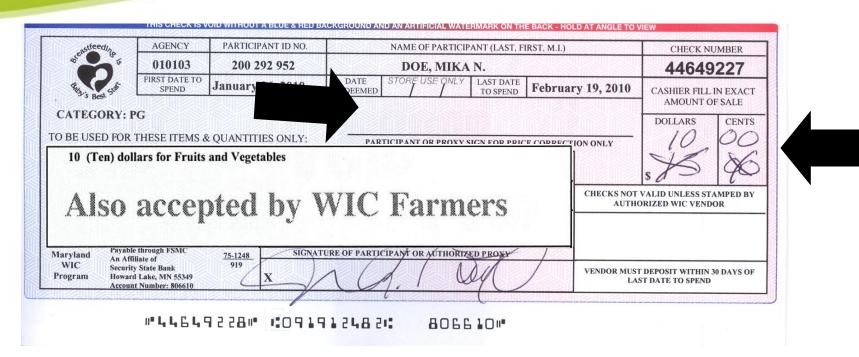
astleeding	AGENCY	PARTICIPANT ID NO.	NAME OF PARTICIPANT (LAST, FIRST,	CHECK NUMBER	
	111101 200 835 092		Test, Alice R.	75154788	
The Contract of the Contract o	FIRST DATE TO SPEND	February 23, 2015	REDEEMED STORE USE ONLY LAST DATE TO SPEND Ma	rch 17, 2015	CASHIER FILL IN EXAC AMOUNT OF SALE
The Rock States	FOR THESE ITEMS &	RRECTION ONLY	s 8 50		
Als	o acce _l	CHECKS NOT VALID UNLESS STAMPED AUTHORIZED WIC VENDOR			
Maryland	Payable through FSMC An Affiliate of Security State Bank	75-1248 SIGN.	ATURE OF PARTICIPANT OR AUTHORIZED PROXY	VENDOD MI	ST DEPOSIT WITHIN 30 DAYS O

"75154788" CO91912482C 806610"

A single line is drawn through the incorrect price. The correct price is written direction above the incorrect price. The WIC customer must sign again on the price correction line.



Improperly Corrected Check Example

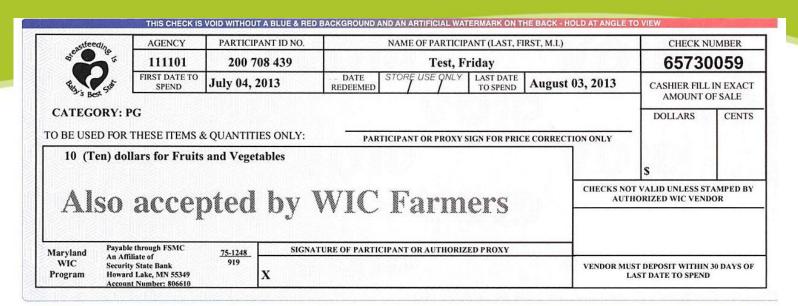


Do not use X's or attempt to trace over the incorrect price. In this example, the customer was not asked to sign on the price correction line. These mistakes will cause the bank to reject the FVC for payment.

Simple FVC Payment Rules

- NOTE: FVCs must be deposited in the bank within 30 days of the last date as specified on the front of the check.
- FVCs deposited later than 30 days from the last date to spend will be rejected by the bank and cannot be paid!
- FVCs rejected for any reason other than being accepted prior to or after the dates to spend or missing signature may be submitted to the State WIC office for payment review.
- FVCs submitted for payment review must be submitted within 45 days of the last date to spend as specified on the front of the FVC.

WIC FVC & FMNP Comparison







FVC and FMNP Check Comparison

- The chart on the following slide provides a comparison of the differences between the WIC FVC and the FMNP Check.
- It is important to understand the differences in the procedures for accepting these checks.
- Questions about the FVC should be directed to 410-767-5722.
- Questions about the FMNP check should be directed to 410-841-5770.



Comparison Between WIC Fruit & Vegetable Checks (FVC) and Farmers' Market Nutrition Program (FMNP) Checks

	FVC WIC Fruit & Vegetable Checks	FMNP Farmers' Market Nutrition Program Checks		
When Issued?	Monthly	Once/year during the market season		
What are the values of the checks?	\$8 \$10 \$15	\$5 (4 checks totaling \$20)		
Can the participant pay cash if the purchase price exceeds the value of the check?	Yes	Yes		
Can the participant receive change if the purchase price is less than the value of the check?	No	No		
Is the participant's name on the check	Yes	No		
Customer Usage	Participant must use check between the dates listed on the checks	Participant may use check anytime between June 1 and November 30		
	Farmers are required to write the purchase price on all checks	Price is pre-filled		
	Participant must sign checks and present ID Folder	Participant must sign checks and present ID Folder		
Product Types	Fruits and Vegetables from any source	Grown in Maryland or contiguous counties of bordering states		
*	No herbs	Herbs allowed		
Deposit Procedure	Farmers are to put assigned FMNP stamp on all FVC checks	Farmers are to put assigned FMNP stamp on a FMNP checks		
	Checks need to be deposited within 30 days of the last date-to-spend on check	Farmers can deposit checks anytime between June 1 and December 5		
	Farmer responsible for returned check charges if returned by the bank	Farmer responsible for returned check charges if returned by the bank		
Agreement with the State	Each individual farmer must have a signed written agreement with the State WIC Program	Each individual farmer must have a signed written agreement with the MD Dept of Agriculture once every three years and providations to MDA annually		
Training	Each farmer must attend training on regulations and procedures of FVCs in first year of program participation, and every three years thereafter	Each farmer must attend training on regulation and procedures of FMNP in first year of program participation, and every three years thereafte		
Questions	Contact the WIC Vendor Unit at 410-767-5242	Contact the Dept of Agriculture at 410-841-5776		



Complaint Process

In your Handbook is a copy of the Farmer Complaint Form.

Please use this form to document any difficulties you experience with WIC customers.

Please provide all pertinent information (who, what, when, where, witnesses, etc.) on the form and fax or mail it to the State WIC Office at the number and address on the form. All farmer complaints are handled as soon as possible.

Remember, we can't do anything about the problem if we are not aware of it!

Maryland WIC Farmer Handbook

A Farmer
Handbook is issued to all participating
WIC farmers.

MARYLAND WIC PROGRAM &
MARYLAND DEPARTMENT OF AGRICULTURE



FARMER'S HANDBOOK

2015



Maryland WIC Farmer Handbook

The Farmer Handbook is a valuable resource containing useful information such as:

- ✓ Who to call for help or questions
- ✓ Instructions for processing FVCs
- ✓ Rules and guidelines that WIC farmers must follow
- ✓ Information is also available online at www.mdwic.org



www.mdwic.org

Information for farmers can be found online at www.mdwic.org look for the WIC Farmer page on our website.



Maryland Department of Agriculture

Who to Call

Farmer Management:

Maura Shea Chief, Vendor Operations and Program Support 410-767-5258 Maura.shea@maryland.gov

Authorization & Training:

Terri Buckler Vendor Training Specialist 410-767-5722 Terri.buckler@maryland.gov

Andrea Tompkins
Vendor Authorization and Training Specialist
410-767-5251
Tiasha.taylor@maryland.gov

Check reimbursement:

Mail To:

DHMH
WIC PROGRAM
ATTN: SHARON GIBBS
201 W PRESTON ST. 1st Floor
BALTIMORE MD 21201
1-800-242-4942
410-333-5683 FAX



Can you redeem the FVC for cash or credit instead of food?

No. You cannot redeem, buy or exchange the FVC for cash or credit. Remember: change cannot be provided if your customers spends less than the amount on their FVC.



Should a participant sign a WIC FVC before the farmer has entered the amount of the purchase on the check?

No. Participants should sign the FVC only after the purchase amount has been entered on the check.

Signatures must be in blue or black ink only.

Never ask for a signature first! **Never** accept a pre-signed FVC. Be sure to match the signature on the WIC check with that on the ID folder.

Should a farmer ask a participant for identification other than the WIC ID folder?

No. The WIC ID folder is the only identification needed.



Should a farmer accept a FVC if the customer does not have an ID folder?

No. Each customer must present a WIC ID folder at the time of the transaction.

No Folder, No Transaction!



Any other questions?



CONGRATULATIONS!



